Warranty

SolVelox DB

Limited 2 year Warranty

SolarH2Ot Limited warrants to Buyer for a period of twenty-four (24) months from the date of being placed in service (but not to exceed thirty (30) months after the date of shipment) that the equipment at the time of shipment will be free from defects of design, material and workmanship. If any defects or malperformance occur during the warranty period, SOLARHOT's sole obligation shall be limited to alteration, repair or replacement at SOLARHOT's expense, F.O.B. Factory, of parts or equipment, which upon return to SOLARHOT and upon SOLARHOT's examination prove to be defective. Equipment and accessories not manufactured by SOLARHOT are warranted only to the extent of and by the original manufacturers' warranty. SOLARHOT shall not be liable for damage or wear to equipment caused by abnormal conditions, acts of God, failure to properly prime or to operate equipment without flow or caused by corrosives, abrasives or foreign objects. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. In no event shall SOLARHOT be liable for consequential or incidental damages.

5 year extended warranty is available - please speak to your installer or dealer.

Service

To obtain service for your SolVelox™, notify the dealer who installed or sold the SolVelox™. In notifying your dealer, provide identification of your SolVelox™, date of purchase (with proof) and the nature of the defect. Ship the SolVelox™ complete in the assembled condition. Use adequate packaging to prevent damage to the pump during shipment. To obtain the location of the nearest authorized SOLARHOT service and/or distribution facility, call 1-919-439-2387 or write to: SOLARHOT Ltd., 233 East Johnson St Suite O Cary, NC 27513; or on the web at www.solarhotusa.com email: customersupport@solarh2ot.com.